



Thank you for choosing ACL Laboratories

March 2023

We are providing this information to help you make informed decisions about your laboratory services and answer basic questions you may have regarding payment for these services.

ACL Laboratories, part of Advocate Health, is one of the top 10 largest health care system laboratories in the U.S. with two central laboratories located in Rosemont, Illinois and West Allis, Wisconsin.

It is important that you are aware that ACL will bill your insurance directly for any specimen collection and testing fees performed by ACL Laboratories. You may receive bills from ACL for co-pays, deductibles and/or services not covered under your insurance plan. If your testing involves professional services, you may also receive separate bills from our affiliated pathology groups, Great Lakes Pathologists, S.C. (GL) or Midwest Diagnostic Pathology (MDP).

Your test results will be sent promptly to your ordering providers. Additional copies of test results may be sent to other physicians or health care facilities by ACL if requested by your ordering provider.

ACL Laboratories Billing Patient Service Center: 888.719.3569

- Please call this number for questions regarding your ACL Laboratories account statement, and updates to insurance or patient information.

Advocate Aurora Health Patient Billing Contact Center: 800.326.2250, select Option 2, then Option 4

- Please call this number for estimated costs for testing.
- Note that information provided here represents an estimate of the full price of testing and does not reflect your out of pocket responsibility after insurance rates apply.

If you have any questions about your health insurance coverage and your specific out of pocket costs for laboratory testing, please contact your health insurance company directly.

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