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UHC Prior Authorization Courtesy Notification

October 18, 2017

As a valued client of ACL Laboratories, we want to make sure that you are aware of a major change coming from United Healthcare Insurance about how you will order genetic and molecular lab testing. You should have been notified by United Healthcare regarding this change but we wanted to ensure you were made aware.

Beginning November 1st, United Healthcare will require all clinicians who order genetic or molecular testing to sign up on their portal to order genetic or molecular testing for patients with UHC insurance. This portal will impact all in-network genetic and molecular testing laboratories, and will be officially known as the **Genetic and Molecular Lab Testing Notification/Prior Authorization Process**.

This new program will require the ordering provider to submit and obtain a prior authorization through the UHC Provider portal. This process is similar to what clinicians do today for radiology testing, however with this program, the testing laboratory **cannot** file the prior authorization on behalf of the clinician.

To ensure that there is no gap in your ability to order genetic and molecular testing, please be sure to sign up by November 1st.

To start the process, obtain an Optum ID at www.UHCprovider.com. More information about Optum IDs is available [here](#), and more information about the new UHC portal below:

UHC Program Information:

<http://go.pardot.com/e/293662/ion-genetic-molecular-lab-html/c7m9g/106342717>

UHC FAQs:

<http://go.pardot.com/e/293662/rior-auth-genetic-paan-faq-pdf/c7m9j/106342717>

UHC is offering training webinars in the coming days and ACL would like to strongly urge you to take advantage of these training opportunities.

On-line Webinar Training Schedule (registration required):

<https://www.uhcprovider.com/content/dam/provider/docs/public/prior-auth/genetic-paan-training-1017-1117.pdf>

ACL is here to help with this new requirement, but please reach out directly to UHC for program details.

Best,

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